

Guidance has been received from Abbott regarding returning Similac formula which was affected by the recent recall. They are requesting all affected formula be returned, even if you only have one can. If your clinic has the recalled formula (which includes the RB lot number) please complete the following steps:

- 1) Go to www.similac.com/recall.
- 2) Click on the button which says "Find Out" under the box which states "Is my product part of the recall?"
- 3) On the next page select the middle blue button which says "Retailer/Hospital/Distributor"
- 4) Complete the "Retailer Return Form." Type in "WIC Clinic" for your Customer Account Number and complete the rest of the information for your WIC Program.
- 5) At the bottom of the page add the product SKU numbers which may be found just below the bar code on the back of the can.
- 6) Submit the form. Abbott will mail you a prepaid package in which the product can be returned.